

## Statement of Tuition Assurance

Under the provisions of the *Higher Education Support Act 2003 (HESA)* and the associated Higher Education Provider Guidelines INSEARCH Limited (the First Provider) is required to provide a tuition assurance arrangement for persons, other than overseas students\*, who are enrolled in higher education courses it offers. This requirement is to protect students in the event that INSEARCH Limited ceases to provide a course of study in which a student is enrolled. The meaning of 'ceasing to provide a course of study' is set out in the HEP Guidelines at: <http://www.comlaw.gov.au/comlaw/management.nsf/lookupindexpagesbyid/IP200510176?OpenDocument>.

In the event that INSEARCH Limited ceases to provide a course of study in which a student is enrolled the student is entitled to a choice of:

- a) an offer of a place in a similar course of study with a Second Provider without any requirement to pay the Second Provider any student contribution or tuition fee for any replacement units (this is known as the "**Course Assurance Option**");

OR

- b) a refund of his or her up-front payments for any unit of study that the student commences but does not complete because INSEARCH Limited ceases to provide the course of study of which the unit forms part (this is known as the "**Student Contribution/Tuition Fee Repayment Option**")

INSEARCH Limited has met the tuition assurance requirements of the HESA through its current membership of the ACPET. Contact details for ACPET are:

Australian Council for Private Education and Training (ACPET)

**Office address**

Suite 12, Level 14, 329 Pitt Street  
Sydney NSW 2000

**Mailing address**

Box Q1076, QVB PO  
Sydney NSW 1230

**Telephone number**

Switchboard: (02) 9264 4490

**Fax number**

(02) 9264 4550

**Email**

General: [acpet@acpet.edu.au](mailto:acpet@acpet.edu.au)

**Web address**

<http://www.acpet.edu.au>

If INSEARCH Limited ceases to provide a course of study, ACPET will send a student enrolled in the course of study a Written Tuition Assurance Offer (the Offer) advising the student of the options available under the tuition assurance requirements. The Offer will include directions that the student must follow in order to notify ACPET of the choice they have made for each affected unit. ACPET will provide this Offer within twenty *Business Days* after it knows, or should now by reasonable enquiries that the INSEARCH Limited has ceased to provide the course or study.

The course/s of study for which INSEARCH Limited has ACPET membership is/are:

Diploma of Business (Standard)

Diploma of Business (Accelerated)

Diploma of Communication (Public Relations) (Standard)

Diploma of Communication (Public Relations) (Accelerated)

Diploma of Design (Visual Communication) (Standard)

Diploma of Design (Visual Communication) (Accelerated)

Diploma of Engineering (Standard)

Diploma of Engineering (Accelerated)

Diploma of Information Technology (Standard)

Diploma of Information Technology (Accelerated)

Diploma of Science (Standard)

Diploma of Science (Accelerated)

Diploma of Business and Commerce

Diploma of Business Studies

Diploma of Communication

Diploma of Design Visual Media

Diploma of Information Technology

Diploma of Science and Engineering

A student may choose either:

**The Course Assurance Option:**

Under the course assurance option, a student will be offered a place in a similar course of study by ACPET. If the student accepts this option, ACPET will make all necessary arrangements to ensure a student is able to enrol with the Second Provider in the similar course of study. This offered course will lead to the same or a comparable qualification without any requirement on the part of the student to pay the Second Provider any student contribution or tuition fee for any replacement units (that is, units that the student had commenced but not completed because the course ceased to be offered). A student will receive full credit from the Second Provider for any units of study successfully completed at Insearch Limited.

The Second Provider nominated by ACPET may have different contribution amounts or tuition fees to the amounts or fees the student would have paid for units of study which were part of the course of study the Insearch Limited ceased to provide but which the student had not yet started studying.

A student is not obliged to enrol in a course of study with a Second Provider offered by ACPET under the Course Assurance Option. However, if he/she enrolls with any other provider there is no obligation on that provider to offer full credit transfer for the units of study completed with the Insearch Limited or to offer replacement/s unit free of charge.

**OR**

**The Student Contribution/Tuition Fee Repayment Option**

Under the Student Contribution/Tuition Fee Repayment Option, ACPET undertakes to pay the student the total of any up-front payments already paid by the student for any units of study the student has commenced but not completed because the course ceased to be offered. Students selecting this option will also have their SLE or FEE-HELP balance/s re-credited for the uncompleted units.

\*See Education Services for Overseas Students Act 2002 for the definition of overseas student.